

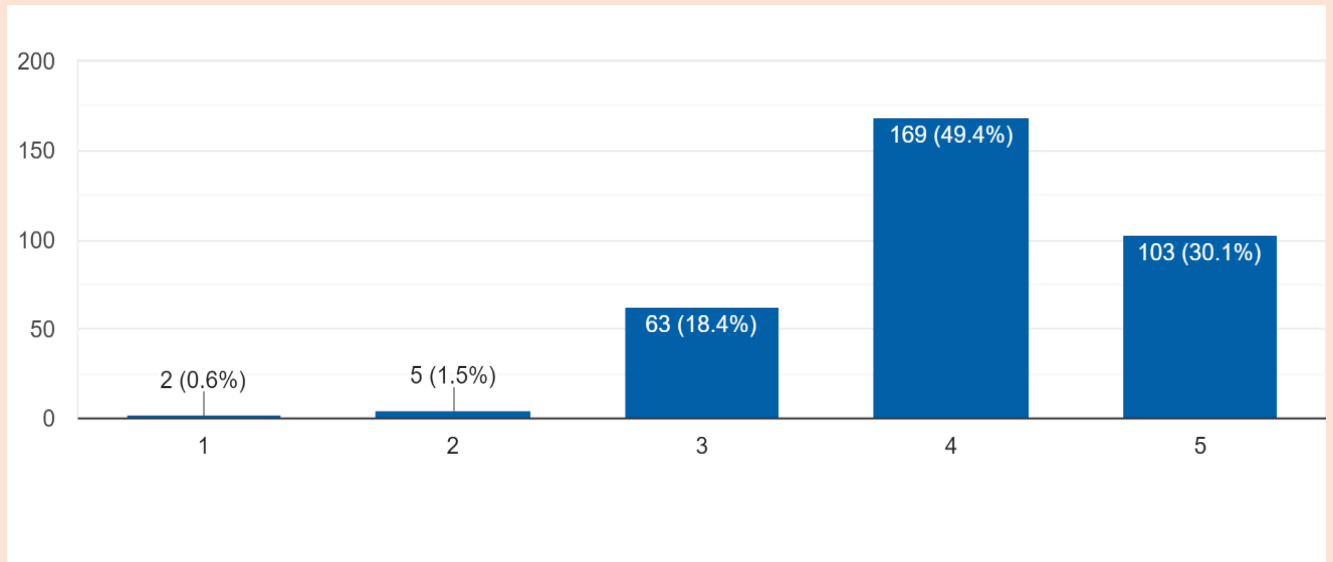


Guardians' Feedback Analysis (2019-20)

The views and experience of guardians regarding our college are invaluable as they may reveal the scope for improvement in various dimensions of the college. Pursuing such an initiative the college conducted a survey online and collected feedback from 342 guardians. This was done to understand and analyze their views on infrastructure, teaching quality, quality of the library, and the basic facilities regarding other amenities of the college. A brief analysis of those responses is given below

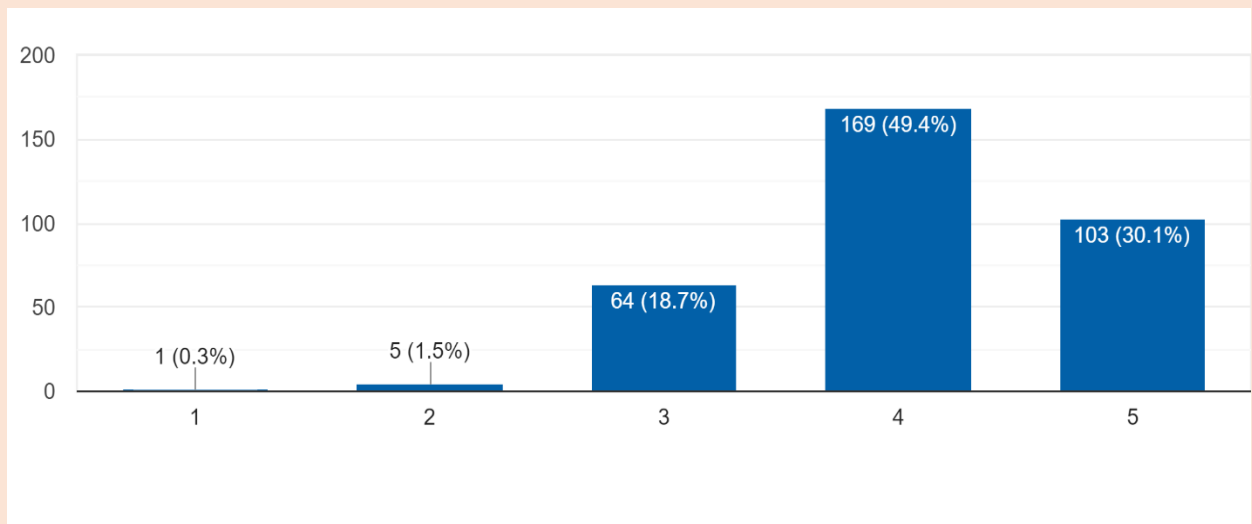
College life is an important chapter in the overall development of any individual. It paves the path for choosing an appropriate career and social interaction, dos and don'ts of life. It is indeed a platform where students can explore their latent talents. The congenial environment is a pre-condition for developing both academic, as well as social intelligence. The guardians' responses to the question of the overall ambience, environment, and facilities are as follows.

Ambience of the college concerning various facilities



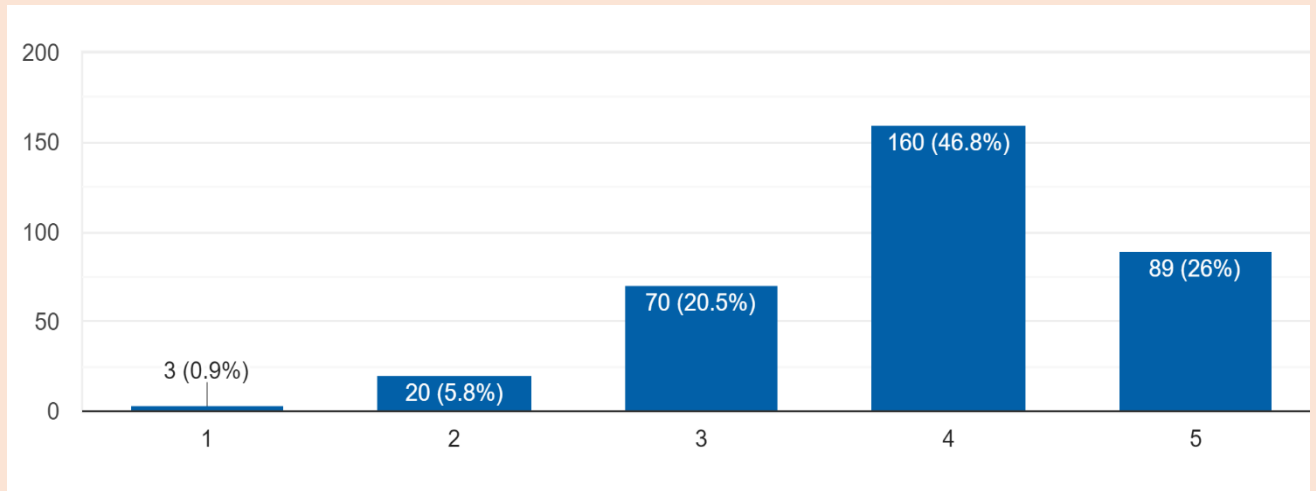
Note: The responses are recorded on a 5 point scale, where 5 is considered as excellent and 1 is considered as poor.

College Environment Conducive for overall development



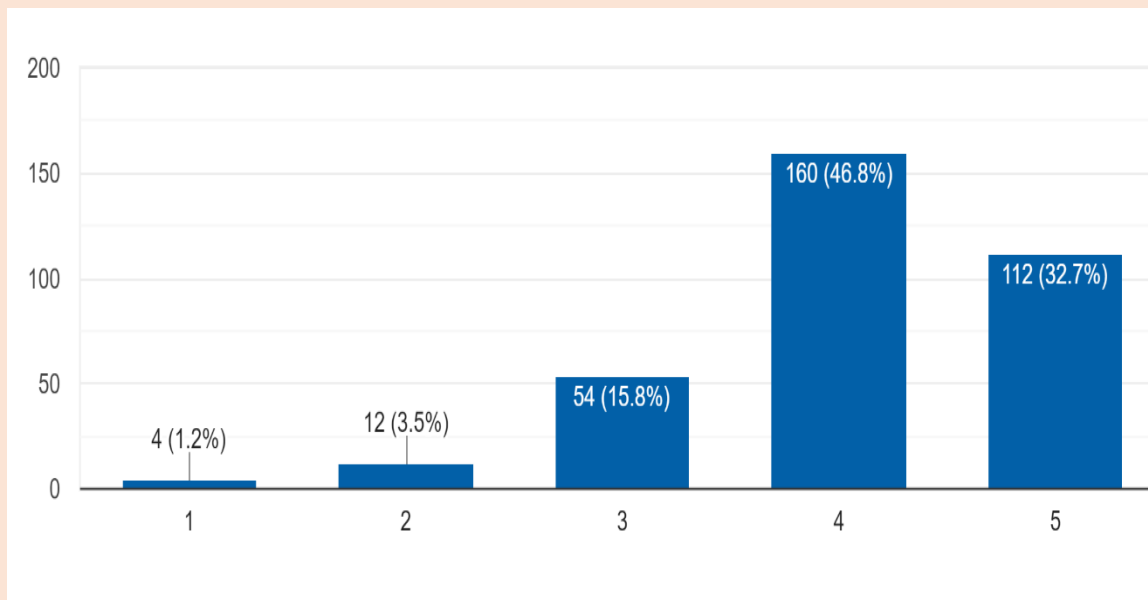
Note: The responses are recorded on a 5-point scale, where 5 is considered as excellent and 1 is considered as poor.

Exposure to career orientation



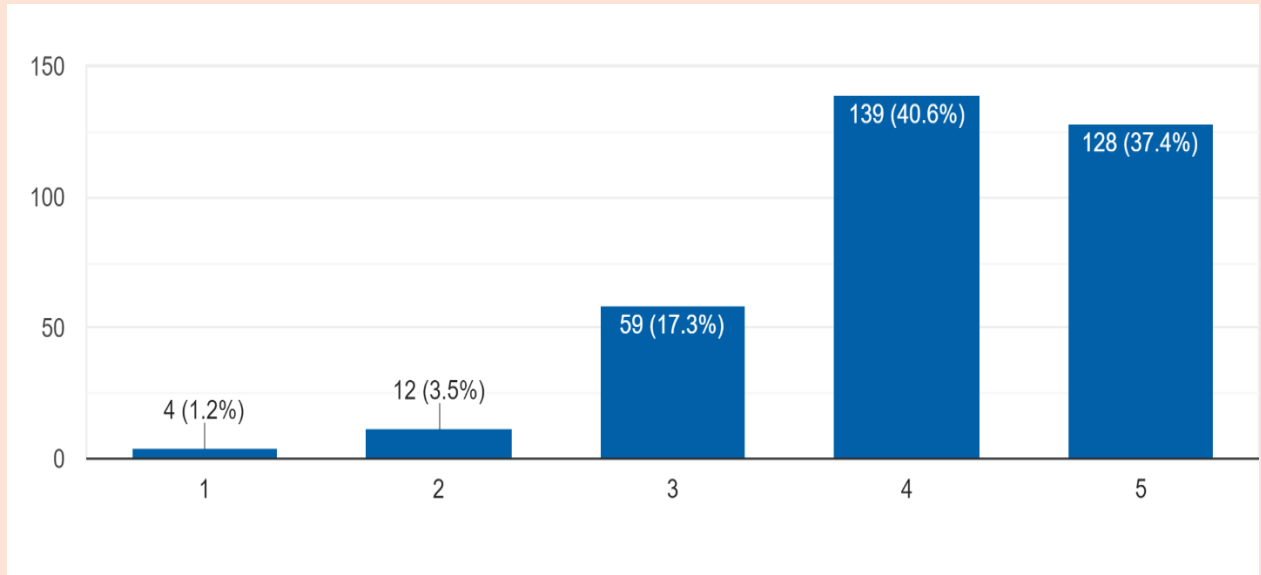
Note: The responses are recorded on a 5-point scale, where 5 is considered as excellent and 1 is considered as poor.

College Environment Congenial to discuss students' problems



Note: The responses are recorded on a 5-point scale, where 5 is considered as excellent and 1 is considered as poor.

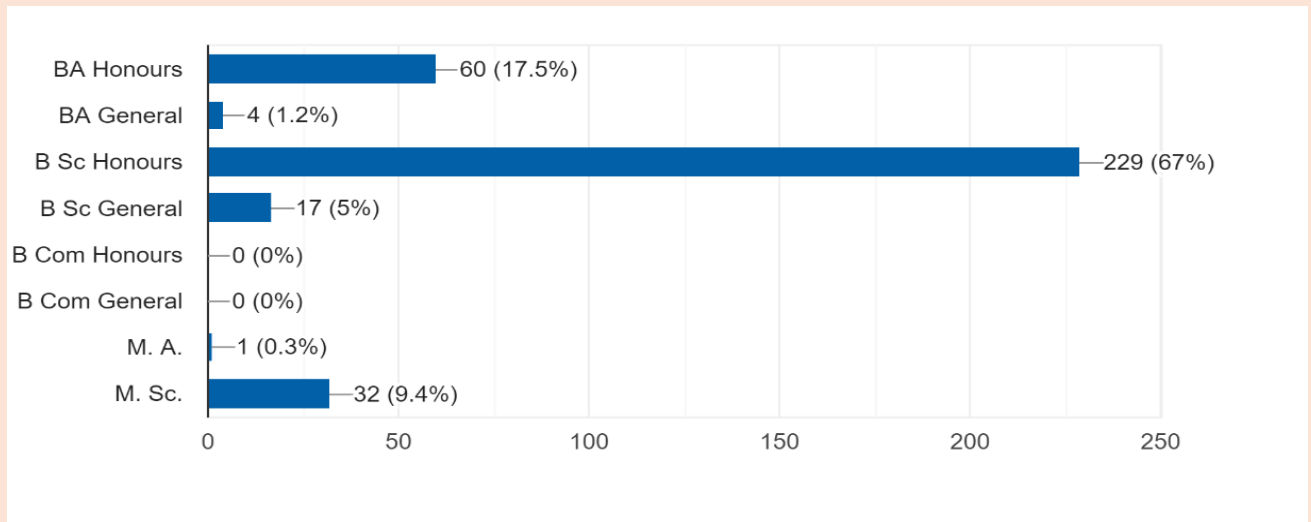
Authority Approachable regarding any queries



Note: The responses are recorded on a 5-point scale, where 5 is considered as excellent and 1 is considered as poor.

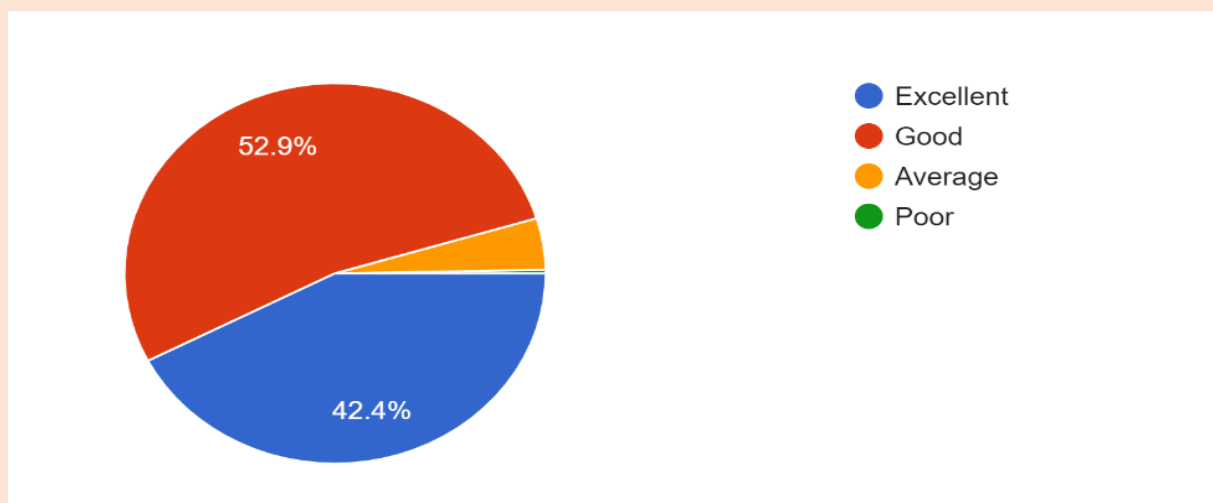
From the above self-explanatory graphs, one can infer that the Guardians seem to be satisfied with the college facilities, environment and ambience and also find the college authority to be easily approachable.

Program wise Guardians' Feedback



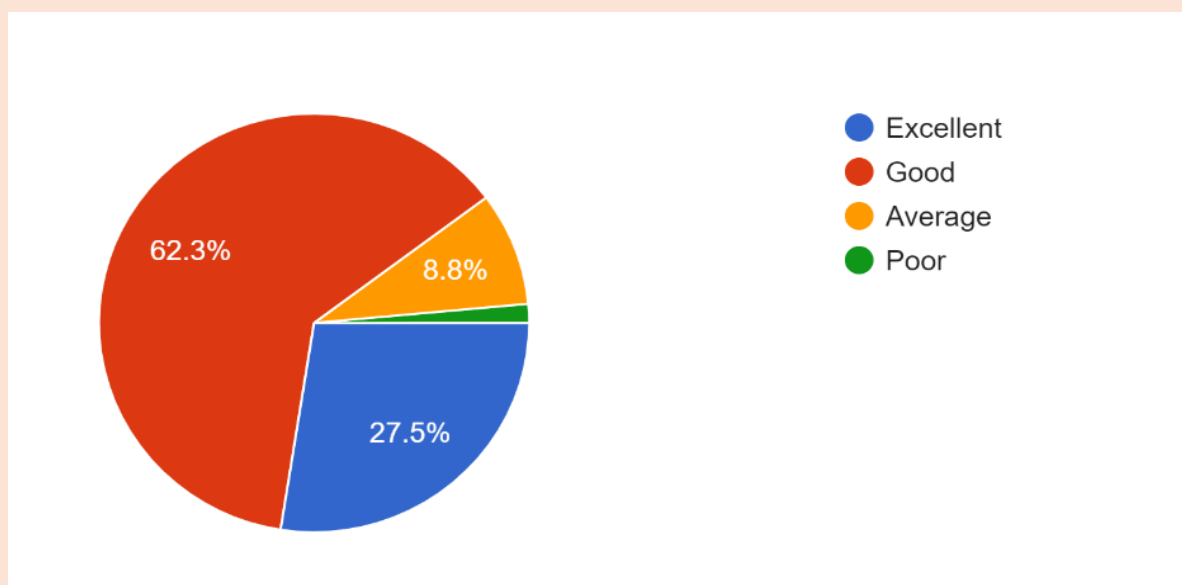
The major part of the guardians' feedback came from BSc Honours. Around 67% of respondents said their ward studied BSc Honours while 17.5% of respondents said that their wards are enrolled in BA Honours programme. 9.4 % of the feedback came from the guardian whose ward was in MSc.

Teaching Learning Facility



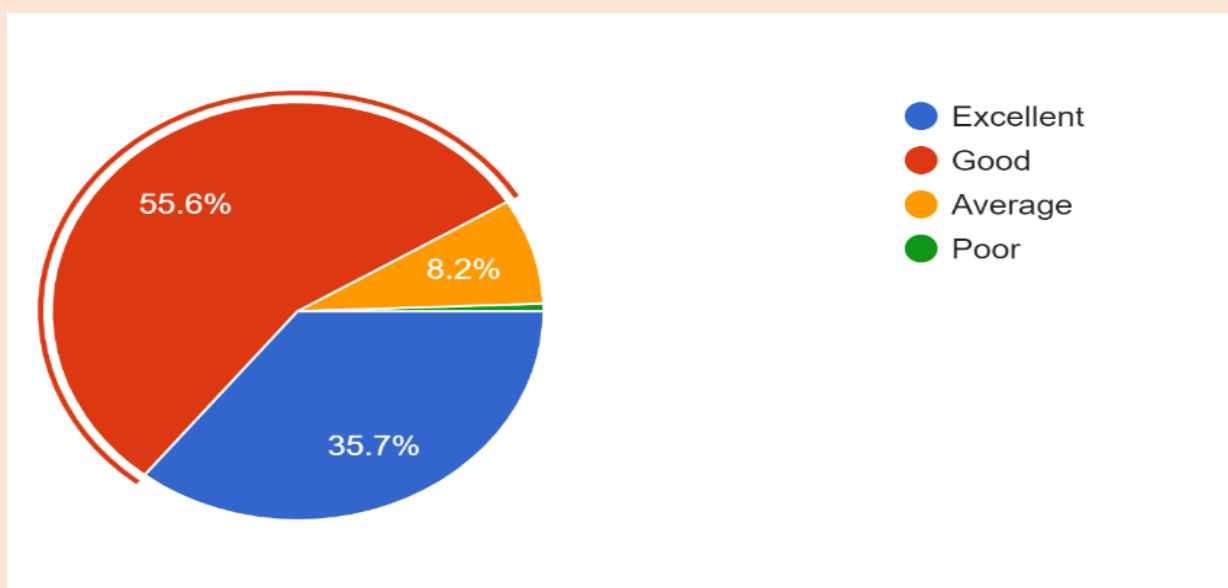
Guardians seem to be pleased with the teaching-learning facilities provided by this college as 42% of respondents said facilities are excellent and 52.9% of respondents said facilities are good.

Infrastructure and Laboratory Facility



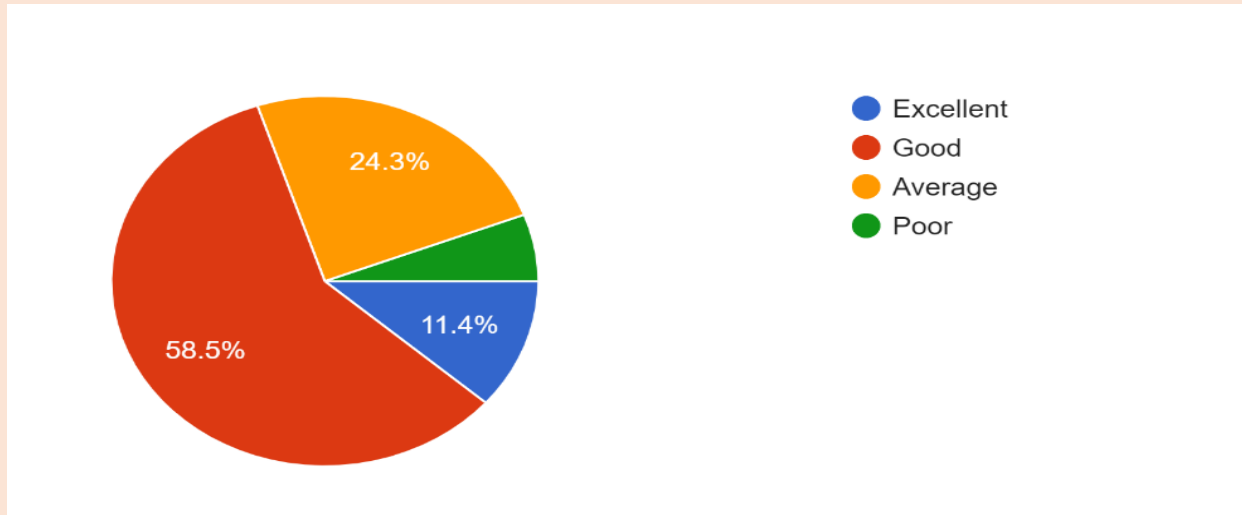
Most of the guardians have no complaints regarding the infrastructure and laboratory facilities; 27.5% of the guardians said facilities are excellent and 62.3% of the respondents agreed that infrastructure and laboratory facilities are good.

Library Facility



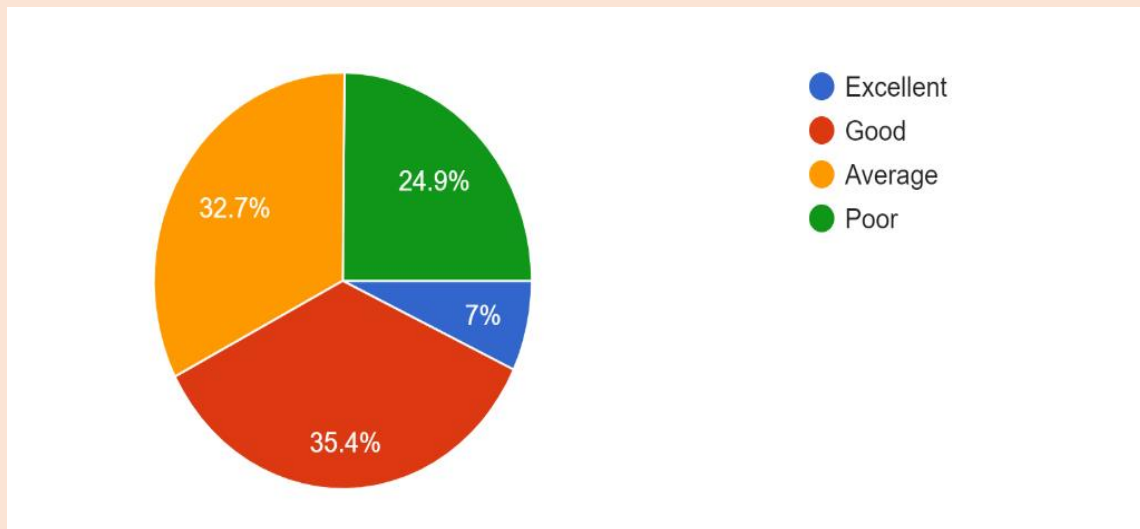
Gurudas College library provides facilities that may not be available to the libraries of other colleges. It is a member of the UGC Nlist Consortium and the National Digital Library of India. It is also an institutional member of the British Council Kolkata. It has undertaken the open-source initiative through the library: Koha, Wikimedia, Omeka, Moodle and VUFIND. Faculty members encourage students to make use of a large number of online journals, databases and other e-resources available herein. Hence our survey findings show that Guardians are more than satisfied with the library facilities provided to their wards. 35.7% of the Guardians say the library facility is excellent and 55.6% of the respondents say the facility is good.

Sports and Cultural Activities



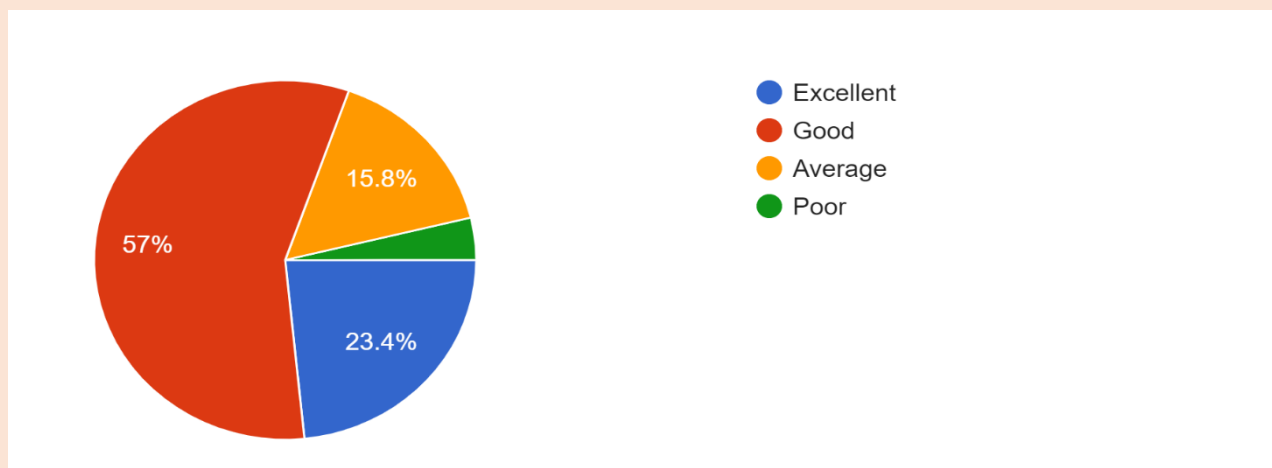
Nearly 70% of total respondents think that the sports and cultural activities are good or excellent; however, 24.3% of respondents feel that these activities are average.

Canteen Facility



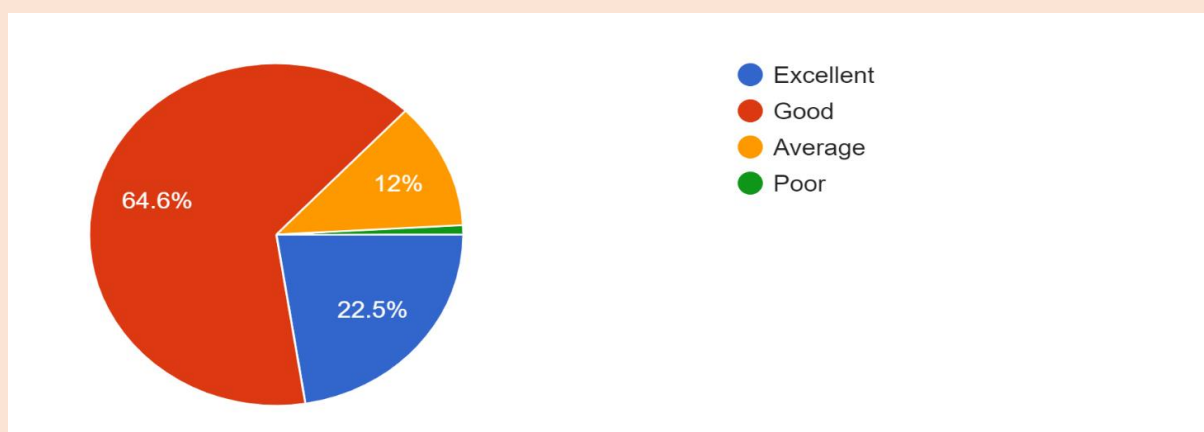
Regarding the canteen facility, we received mixed responses. 32.7% of total guardian respondents think that the canteen facility is average whereas 24.9% of total guardian respondents feel that canteen facility is poor

Students' Counselling Activities



Students' counselling is of extreme importance to the wards. Since on one hand, it guides the students in choosing an appropriate career and helps in promoting the students' overall emotional well-being, on the other. It appears from the feedback that Guardians are more than satisfied with the support provided by the college in this regard.

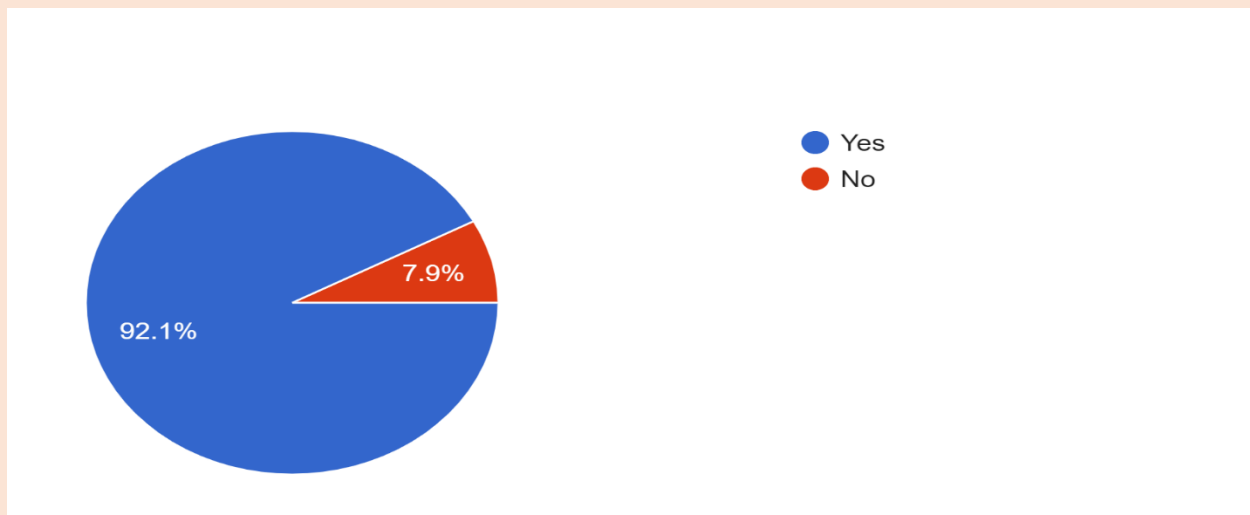
Remedial Classes



In a class there are students of different aptitudes; some find it easy to grasp the college lectures while others need a little more attention. The college has a mechanism of identifying the slow learners and

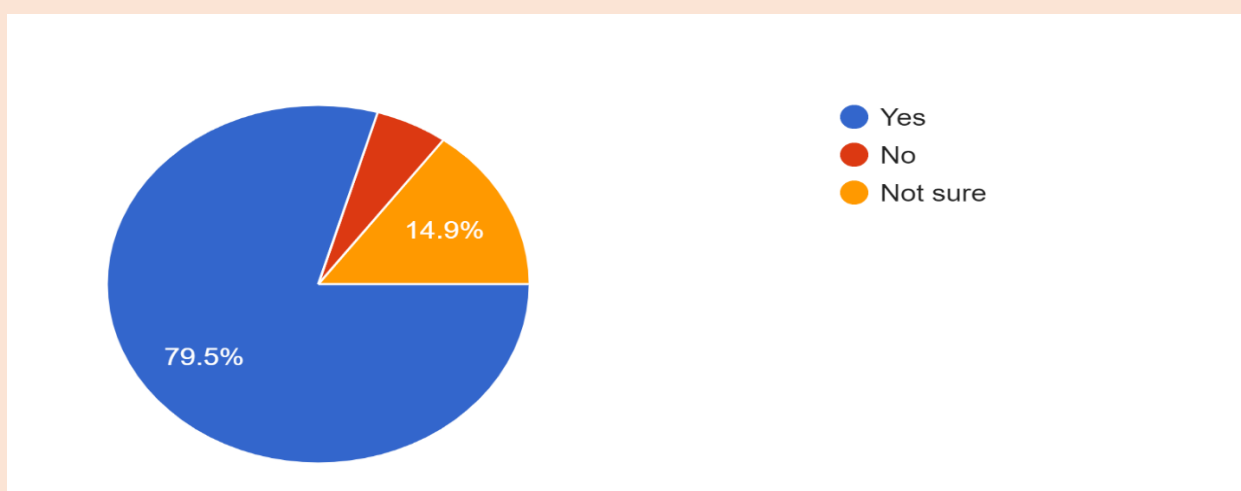
provide them with remedial classes so that no outside help is required to clear the exams. Guardians also share our view that remedial classes are quite effective for their wards.

Direct Communication with teaching staff



The college has a mechanism to hold Parent Teacher Meetings at regular intervals so that guardians and the faculty members can have direct communication regarding the performance of students, their attendance in class, or any other issue. Guardians seem to be happy with this platform as 92.1% of the respondents have said that they availed this platform to communicate directly with the teaching staff.

Satisfaction with the Online Teaching



Around 80% of the guardian respondents say that their wards are satisfied with the online teaching that is taking place during this ongoing pandemic period.

Suggestions by Guardians:

Though most of the guardians are satisfied with the facilities provided by the college there were suggestions by some which leaves us with room for improvement. The various suggestions given were

- to improve the infrastructural facilities of the college.
- to improve the canteen facilities
- to improve on the hygiene of toilet facilities.
- to improve career guidance to students for Government jobs.

Conclusion:

Feedback from guardians is encouraging for us as it makes us feel that we are on the right track. But we are not complacent and have noted the suggestions provided by them.



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Action taken Report: Guardians' Feedback

Though most of the guardians are satisfied with the facilities provided by the college there were suggestions by some which has given the scope for improvement. The college has taken has noted them and taken action to implement their suggestions.

Suggestions by Guardians were:

- Improve the infrastructural facilities of the college.
- Improve the canteen facilities
- Improve the hygiene of toilet facilities.
- Improve career guidance to students for Government jobs.

Actions Taken:

- Steps have been taken to improve the canteen facility and toilet facilities.
- We have portals on the college website with question bank for competitive examination and examination related grievances

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