

GURUDAS COLLEGE

(GOVT. SPONSORED) Narikeldanga, Kolkata 700 054 Tel No. 033 235-36653/237-03841

Ref. No. GSC/.....

Dated 8.4.21

GRIEVANCE REDRESSAL CELL REPORT

The current Grievance Redressal Cell sub-committee was formed for session 2018-19 on 9.10.18. The following grievances were recorded for that session

- 1. Water seepage in the Zoology laboratories the grievance was addressed to the Principal on 22.2.19 and forwarded to the Grievance Redressal Cell on 25.2.19. A meeting regarding this was held on 27.2.19, Principal was informed of the resolution of this meeting on the same day, and by 11.3.19 the matter was resolved successfully.
- 2. Poor unsanitary condition of all ladies' toilets in the college the grievance was addressed to the Principal on 8.4.19 and forwarded to the Grievance Redressal Cell on 22.4.19. A meeting regarding this was held on 26.4.19, Principal was informed of the resolution of this meeting on the same day, and by 29.4.19 the matter was resolved successfully.
- 3. Poor conditions of all toilets in the college the grievance was addressed to the Principal on 21.11.19 and forwarded to the Grievance Redressal Cell on 22.11.19. A meeting regarding this was held on 26.11.19, Principal was informed of the resolution of this meeting on the same day, and by 27.11.19 the matter was resolved successfully.

Signed by joint convenors

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(Prasun Kumar Bera)

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